

## Regulations on Passenger Service Facility Charge /Passenger Security Service Charge for International Flights at Kobe Airport Terminal 2

### (Purpose)

Article 1 These regulations prescribe the matters necessary for the payment of charges under Article 19 of the Kobe Airport Ordinance (Ordinance No. 1 of 2005) concerning the use by passengers (meaning persons who have executed a passenger transportation contract with an airline; the same shall apply hereinafter) of the facilities in the public zone for international passengers and passenger information facilities (hereinafter referred to as “Passenger Service Facilities”) at Kobe Airport Terminal 2 (hereinafter referred to as “Terminal”), as well as the inspection facilities for boarding passengers, carry-on baggage, and checked baggage (hereinafter referred to as “Security Service Facilities”).

### (Charges)

Article 2 International passengers departing from the Terminal shall, at the time of execution of the passenger transportation contract, pay or entrust the payment of the Passenger Service Facility Charge listed in Appendix 2 (1) of the Kobe Airport Ordinance and the Passenger Security Service Charge listed in Appendix 2 (1) of the same (hereinafter collectively referred to as “Charges”) to the airline or a person entrusted by the airline (including a person subcontracted by the person entrusted by the airline, hereinafter referred to as “Airline”).

2 Notwithstanding the provisions of the preceding paragraph, the passengers listed below shall be exempt from paying the Charges:

- (1) State guests or official guest and foreign guests who have been agreed in Cabinet meetings to be treated similar to state guests or official guests (the “State Guests or Official Guests”);
- (2) State Guests’ or Official Guests’ attendants who have been permitted customs clearance by proxy or alongside aircraft;
- (3) Passengers who are denied landing in Japan under Immigration Control and Refugee Recognition Act and whose certificate so verified and issued by immigration officer has been submitted from the Airline;
- (4) Passengers who are allowed by Kobe City to land in Japan through immigration for the administration of the Airport and hold the certificate so verified and issued by Kobe City;
- (5) Passengers of an aircraft that landed at the airport after taking off from the airport for reasons beyond the operator’s control without landing at another airfield;
- (6) Passengers of an aircraft that made an emergency landing at the airport due to a failure in the airframe or equipment, unlawful seizure of aircraft as defined in the Act on Punishment of Unlawful Seizure of Aircraft, on-board medical emergencies, or events that may hinder safe operation of the aircraft including the placement of explosives on board;
- (7) Passengers on aircraft that provisionally landed at the Airport for certain reasons such as weather in and around the original destination airfield that prevent the aircraft from landing at the airfield;

- (8) Passengers on aircraft that were ordered to land at the Airport for the reason of Air Traffic Control or other administrative necessity;
- (9) Passengers who already paid the Charges and departed one or more days later than scheduled as a result of a failure in the airframe or equipment, on-board medical emergencies, hijacking, significant weather at the Airport, runway closure, or Air Traffic Control or other administrative necessity;
- (10) Passengers specifically recognized by Kobe City as not subject to collection.

(Notice of Payment of the Charges)

Article 3 The notice of payment of the Charges under Paragraph 1 of the preceding Article shall be given at the time of execution of the passenger transportation contract, by the method by which the Airline notifies the passenger of the amount of the Charges.

(Suspension of Services)

Article 4 In the event of any of the following conditions, the services of the Passenger Service Facilities or Security Service Facilities (hereinafter referred to as “Facilities”) may be partly suspended. Even in such case, the Charges will not be refunded:

- (1) When the Facilities have been damaged or disabled;
- (2) When repairs or other construction works are conducted on the Facilities; or
- (3) In addition to the cases listed in the preceding two items, when the suspension of services is deemed particularly necessary for the administration of the Facilities.

(Refund)

Article 5 With respect to refunds of the Charges after payment, passengers may receive a refund through the Airline to which the Charges were paid only when the passengers cancel their departure from the airport or in any other case deemed necessary. The method for refunding the Charges shall be provided by the Airline.

(Administrative Procedures)

Article 6 The administrative procedures concerning the collection of the Charges and any other conditions between Kobe City and the Airline shall be separately determined by Kobe City and the Airline.

(Application of Regulations)

Article 7 The governing language of these regulations shall be Japanese. These regulations shall be construed in accordance with the laws of Japan, and any other matters not specified herein shall be governed by the laws of Japan

2 Any dispute arising from these regulations shall be subject to the exclusive jurisdiction of the Kobe District Court as the court of first instance.

### Supplementary Provision

These regulations shall come into force on October 26, 2025. However, this shall not apply to international passengers whose tickets were issued by October 25, 2025, even if their boarding date is on or after October 26, 2025.

### Appendix

Fees per passenger (fees based on Kobe Airport Ordinance, Appendix 2 (pertaining to Article 19))

Item	International Flight	
	Adults	Children
Passenger Service Facility Charge	2,290 yen	1,150 yen
Passenger Security Service Charge	550 yen	550 yen

\*Both include the consumption tax and the local consumption tax.

### Remarks

- 1 “Adult” refers to persons aged 12 years or older, and “Child” refers to persons aged 2 years or older but under 12 years.
- 2 Persons under 2 years of age shall be admitted free of charge.