



#### Topic 1

### Kobe's Present Conditions and Future

What will Kobe be like in 2025? What do you want Kobe to be like in that year? To envisage the future of Kobe, it is first necessary for each and every resident to understand the City's present situation, and think about how to address problems now confronting Kobe. Let's examine and analyze the social trends surrounding the Kobe of today, and then consider the basic ways in which community building can promote the future development of Kobe, and visualize the future Kobe we wish to realize.



Our Livelihood and Economy in the Future

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Amid increasing globalization, our daily lives have been directly

impacted by global economic trends, with our working environments

undergoing significant changes. The issue regarding super-aging

and birthrate decline, which are progressing at unprecedented

rates, constitute another source of concern about our future. Given

such circumstances, we will first focus on protecting the livelihood of

#### Topic 3

### Human Resource Development for the Future

In order for Kobe to continue evolving, we need to improve its power to grow. To that end, we aim to build up local communities where residents respect each other with recognition of their differences and individualities, and where children and youth can grow up healthy so as to be able to play important roles in the next generation. We will also implement city development programs unique to Kobe. These will include: a program to take advantage of Kobe's culture and art in enhancing people's sensibilities and the City's appeal; a program to encourage cutting-edge medical and other industries; and a program taking advantage of the concentration of universities and other higher education institutions in the City.

### Handing Down a Safe and Attractive City to the Future

To ensure peace of mind in people's daily lives and corporate activities, it is essential that the City in which they live continues to exist into the future. Kobe City will therefore remain committed to preserving mountains and sea, while promoting disaster prevention and reduction measures, based on what we have learned through post-earthquake reconstruction experience. At the same time, we will develop our city while taking measures against global warming, a worldwide concern. We hope that all residents of Kobe will make concerted efforts to bequeath to the next generation, and the generations beyond, a safe, attractive Kobe richly endowed by nature.





### Local Community Building that Supports Kobe

A city is a place that accommodates the various activities of residents and companies that do business there. To revitalize a city economy, it is essential to create an urban space that is not only safe and convenient, but also pleasant. While further enhancing Kobe's functions by taking advantage of urban infrastructures established thus far, we aim to build up communities harmonized with the bounty of nature in and around the City. We will also work to make even more effective use of the characteristics of each district in Kobe City.



"Collaboration and participation" by residents, academia, industry and government is the fundamental policy for future Kobe development. To advance this policy more efficaciously, all residents are encouraged to consider their respective roles and responsibilities, and to act with a shared awareness. We will also create a system that will further deepen mutual lies and trust. To make more effective use of the wisdom and energy of individual residents, Kobe City will establish systems and institutions for locally-driven community building, thereby helping each district implement its unique development plan.



### Topic 7

### Kobe's Presence in the World

Since long time ago, Kobe has served as a gateway to the world. To continue its growth as a city that makes its presence strongly felt in Japan and the world, Kobe aims to be a place where diverse people meet to enjoy exchanges and play active roles. Kobe will therefore encourage people to respect and make use of resident diversity, while addressing various problems confronting the City. At the same time, we will actively implement programs to heighten the City's vivacity and vitality, so as to make Kobe more appealing to the world. Please join us in working together to achieve these goals.

### City Development under the Initiative of Residents

Our City Kobe is blessed by the bounty of nature and rich with exoticism. The City is characterized by its spirit of creating something entirely new, and its history of overcoming hardships such as war damage, floods and the Great Hanshin-Awaji Earthquake through mutual support. Kobe must now respond to unprecedented social changes. Kobe was a pioneer in establishing a cooperative society and community activities in Japan. In accord with such achievements by our forebears, we value all people of Kobe as "treasures" essential for the future development of Kobe, and will work to realize a more lively city, all of whose people are united by close ties. Let us work together to create new prosperity and value for Kobe!



#### Introduction to Kobe 2015 Vision

### **Five-year Plans**

To realize the Kobe explained on pages 2 - 10, we have designed specific plans to be implemented by 2015. We will protect people's lives and livelihoods, and achieve the further growth and development of Kobe.



#### Introduction to Kobe 2015 Visio

(12

### To realize the Kobe 2015 Vision, we will manage the progress of the plans appropriately and effectively.

We will manage implementation of the Kobe 2015 Vision as per the PDCA (Plan, Do, Check and Act) Cycle, in accordance with which we can carry out the Kobe 2015 Vision smoothly and steadily. Specifically, on the basis of verification and evaluation results, as well as socioeconomic trends and changes, we will make necessary reviews and improvements, so as to better achieve our plans.

Kobe City will promote administrative and fiscal reforms and human resource development, and will provide more efficient and higher quality services toward realizing Kobe 2015 Vision, inviting residents, universities and businesses to participate as key players in plan implementation.

### What is the PDCA Cycle?

A methodology for continuous business improvement by repeating the four steps: Plan, Do, Check and Act.



## **Protecting People's Livelihoods**

As the birthrate declines and the population ages, and with increasing globalization, it is generally acknowledged that many people feel insecure about everyday life and employment. By effecting various programs to cope with these changes, Kobe City will protect residents' livelihoods. Specifically, the City will establish a welfare system offering safety and security, improve medical services, and secure housing and job opportunities. Through these interrelated programs, Kobe will enable each and every resident to lead a fulfilling life free of anxiety.

### Major projects

3

Form a community welfare network that can provide careful support for those in need, through the activities of "community welfare networkers" (tentative title).

Establish a system under which residents will feel free to receive consultation services, provide mutual support and have professional assistance available in their local communities.

Create 20,000 jobs by FY2013, and aim to create further employment in the ensuing two years.

Strengthen support for the disabled and expand the job assistance network by increasing the number of developmentally disabled counseling desks and employment promotion centers.

#### Maior projects

Establish a system centering on the Crisis Management Center that enables prompt responses in disaster or emergency.

Store documents relating to the Great Hanshin-Awaii Earthquake, impart the lessons learned from the disaster to the next generation, and disseminate the lessons to other parts of Japan and the world.

Establish an emergency medical care system to ensure everyone's safety, centering on the Kobe City Medical Center General Hospital, Kobe Children's Primary Emergency Medical Center and similar facilities.

Promote programs to eliminate suicide, through activities of the Suicide Prevention Information Center (tentative name).

105 TAL

### **Protecting People's Lives**

In 1995, Kobe was struck by the Great Hanshin-Awaji Earthquake. Although we lost many important things in that disaster, at the same time we learned the importance of community-based ties between people. Based on this lesson, Kobe will strive to evolve as a disaster-resistant city. In addition, the City will comprehensively address various problems that confront us today, by such means as taking countermeasures against novel influenza and other new infectious diseases, and promoting suicide prevention strategies, so as to protect lives of individual residents.



(14)

15



Powerful economic growth will stabilize and enrich residents' living. Kobe City will implement programs to generate new vitality for its industrial activities. While attracting medical, low-carbon-related and other industries with growth potential, we will support companies within the City in expanding their business into new fields. As well, Kobe will review its marine, air and land transportation networks, which constitute a basis of industrial growth, to strengthen and further develop their functions.

**Generating New Vitality** 

### **Revitalizing Industries**

To ensure that many residents can live work and lead healthy, happy lives, it is important to further develop local industries through effective use of their characteristics. Kobe is inherently rich in community-based industries, such as manufacturing, agriculture, fisheries and commerce. While supporting those who work in these industries, the City will add value to the industries by strengthening relations with universities and businesses, and by introducing new ideas. Also, we will widely publicize Kobe industries in order to expand the sales base.





16

### Major projects

Attract to Kobe medical, low-carbon-related and other industries with growth potential, thereby creating jobs for residents, by setting up areas called "comprehensive special zones" that support companies in the growth fields.

Support entrepreneurs in starting up businessesmainly in the growth fields-and companies within the City, in expanding businesses into new fields. Strengthen port functionality and promote port internationalization by increasing the volume of foreign container freight coming into the Hanshin Port (Port of Osaka, Port of Kobe etc.) from the current 4 million TEU to 4.9 million TEU.

Improve Kobe Airport accessibility by reinforcing the airline route network, strengthening airport functions and improving relevant rules. Promote the development of the road network connect-

romote the development of the road network connecting important regions; review and improve the charging system for toll roads, to improve their accessibility.

#### Major projects

Enhance the marketing capabilities of companies in the City to increase their sales in Japan and overseas.

Improve technological capabilities of companies in the City and enhance their value, through such means as promoting use and applications of the next-generation supercomputer. Add value to locally produced agricultural and marine products by promoting local production for local consumption, as well as by product branding.

Help shopping malls and retail stores thrive, by disseminating retailer information via the Internet and other media, and by enhancing the attractions of urban commerce.

### Enabling Diverse Residents to Fulfill Active Roles



It is essential that all residents respect each other's human rights and mutually recognize various ways of life and thinking. On the basis of this idea, we will promote the universal design (UD) of City, buildings, products, environments and services, so that they are friendly to everyone. We also strive to make Kobe a city where diverse residents can display their abilities and fulfill active roles. Moreover, we will create an environment that offers easy access to culture, art and sports, to help residents deepen their sensitivity and live worthwhile lives.

### **Nurturing Next-generation Residents**

The declining birth rate, along with the decline in educational abilities in households and local communities, has become a matter of concern. Kobe City will support child-rearing households through various programs addressing issues such as pregnancy, childbirth, child-raising, education and abuse. Through these endeavors, Kobe seeks to be a city where all residents can afford and feel safe to have and raise children. We will also make Kobe a city of children's smiles, by reinforcing programs to foster spiritually rich individuals, improving school education and enhancing the education and rehabilitation of disabled children.





18

### Major projects

Promote universal design and deepen residents' understanding of it through careful programs devised by each district.

Create a city where all residents can display their respective capabilities and play active roles.

Emphasize development of human resources who can create culture and art, and promote city development making use of culture and art.

Promote sports by such means as organizing major sports events, including the Kobe Marathon.

### Major projects

Promote programs to increase the prescribed number of children that can be accepted by day nurseries, so as to provide necessary childcare services.

Realize childcare services that meet various needs, such as for care of sick and convalescent children and temporary day-care services. Provide educational support in close cooperation

among households, local communities and schools by promoting the Kobe Childcare Support Group Project (tentative name) and other programs. Enable the society to teach children the importance of life and social rules, through activities of the Civic Council to Nurture Children in the Next Generation. Increase the number of children who can understand school lessons and who enjoy sports; promote Kobe's unique education focusing on disaster prevention and environmental protection. Strengthen support for disabled children by providing education tailored to each type of disability. Ensure that relevant organizations will work together to prevent child abuse, placing greater focus on individual care by increasing small-size group care.

17

# Establishing a Foundation for Resident Safety and Security



To prepare for a disaster or crisis that could occur at any time, we will make school, house and various other buildings more earthquake-resistant. At the same time, Kobe will implement programs to improve the safety of the districts in need of review, in terms of disaster prevention. Among them are urban districts with many old houses and flood-prone areas. The City will also work on systematic maintenance, repair and updating of public facilities, such as bridges and water supply-sewerage systems, which play essential roles in our society, thereby to ensure that these facilities can be used more extensively and safely.

### **Creating a Sustainable City**

Flanked by mountains and the sea, Kobe City is blessed with the abundance of nature. To pass this natural bounty on to the next generation, Kobe will work to grow as an environmentally friendly city, advancing toward the realization of a low-carbon society, a society in harmony with nature, and a recycling-oriented society. In particular, we should all collaborate to preserve the Rokko Mountains. This is because for disaster prevention it is extremely important to maintain the water-retentive capacities of rich greenery, in addition to protecting landscapes and the various life forms living there.





### 20

### Major projects

Strive to make earthquake-resistant all buildings of elementary and junior high schools, kindergartens, special-needs schools and high schools.

Promote programs to use earthquake-resistant design in more buildings in the City, including housing (from present 86% to 95%) and bridges (92 in total).

Improve the disaster preparedness of crowded urban areas, and take measures to make communities flood-resistant.

Promote maintenance, repair and updating of old bridges, water supply and sewerage systems, parks and other public facilities, so that they can be used longer and more safely, well into the future.

### Major projects

Take comprehensive measures to protect the nature of Mt. Rokko and nutrue the mountain forests, in accord with the Rokko Mountain Forest Improvement Strategy. Establish a water circulation system to ensure effective use of precious water; improve rivers and their surrounding environments, so as to build up communities blessed with abundant water and greenery. Actively introduce solar, biogas and other renewable or untapped energies, in order to realize a low-carbon city. Promote the widespread use of eco-friendly transportation, including next-generation vehicles (electric cars, plug-in hybrid cars etc.) and bicycles. Further reduce the volume of waste disposal through

city-wide efforts in separate collection of plastic containers/packages and recycling of miscellaneous paper. Promote eco-town building projects across Kobe City, to increase the number of eco-towns from the present

to increase the number of eco-towns from the present 93 to 128; expand such areas to cover all the elementary school zones by 2020.

19

### **Deepening People-to-people Ties**

Our socioeconomic conditions have dramatically changed, as exemplified by declining birthrate and super-aging population. Under such circumstances, Kobe aims to create vibrant and distinctive local communities where residents can display their wisdom and capabilities, further strengthening ties formed through the earthquake experience reconstruction efforts. The City will also enhance its program to loosely connect various local activities and support residents in managing their communities comprehensively under their own initiative. Additionally, we will foster "social enterprises" that work to address regional problems.



### Major projects

5

Increase Partnership Agreement member districts from 3 to 9 in number; expand the scope of the Ward Platform, a collaborative community-building strategy currently covering 4 wards, to include all wards of Kobe.

Expand the scope of the My Community Building Project, whose aim is to ensure residents' safe and comfortable living, to cover 10 districts by 2015.

#### Nurture "social enterprises" engaged in businesses to resolve social problems that have recently drawn attention; establish an environment in which social enterprises can play active roles in various fields, by creating a system to support such enterprises.

## Strengthening the Government's Ability to Develop Better Relations



Through active use of information communication technologies (ICT), Kobe City will enhance its public relations and public opinion-gathering functions. The City will bring its administration closer to residents by assessing the needs of residents and providing them with information in an easy-to-understand form. While strengthening partnerships among four ordinance-designated cities in the Kansai Region, Kobe will implement plans to enliven and develop the entire Kansai, by promoting cooperation with surrounding municipalities. Concurrently, we will demonstrate Kobe's attractions to the world, taking advantage of the City's international relationships, including sister-city and friendship-city affiliations, as well as the UNESCO Creative Cities Network.



### Major projects

Strengthen the system for widely gathering the opinions of residents via the Kobe City General Call Center and the System for Collecting and Using Citizens' Voices.

Improve the Kobe City website for greater usability and familiarity to residents, thereby enhancing information dissemination. Assign Ward Resident Service Directors to all wards, to provide sufficient services for the residents of each ward.

Through the Kansai four cities mayors' meeting, reinforce the relationships among the four major cities in Kansai; also strengthen cooperation with the Union of Kansai Governments.

Plan 10

(22

### **Enhancing and Demonstrating Creativity**

Each city has its own special features of attraction. To differentiate itself from others, Kobe City will promote the Design City Kobe strategies, making use of the City's unique characteristics. As Kobe advances toward realization as an ever-growing, creative city, it will attract a variety of people from around Japan and overseas, providing them with opportunities to fulfill active roles. In addition, Kobe will further advance its Medical Industry Development Project and develop industries using the next-generation supercomputer, thereby enhancing industry-academia cooperation. In so doing, we will accelerate the formation of an "intellectual cluster" that aptly represents Kobe's strengths.

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### Enhancing and Disseminating Kobe's Attractiveness

We will preserve and improve Kobe's attractive townscapes and environment. By refining the unique tourism resources that comprise the City's nature, history and lifestyles, we will enhance our hospitality toward our visitors. Kobe will revitalize its urban center and waterfront, the areas representing Design City, and will widely demonstrate the charms of the Hyogo Canal and its surrounding district, an area of rich history that serve as the center of cutting-edge technologies. Our residents will feel a deeper sense of attachment to Kobe thanks to these diversely attractive features.







### 24

### Major projects

Develop and accumulate creative human resources, mainly through Design Creative Center Kobe (tentative name). Specifically, increase the number of Center registrants from the present 300 to 1,000.

To create Asia's No. 1 biomedical cluster, accumulate highly specialized hospitals to provide highly specialized medical services; promote R&D of medical devices. Attract many universities and research institutes by encouraging use of the next-generation supercomputer, so as to facilitate research on disaster prevention and other themes, which can contribute to the quality of residents' daily lives.

### Major projects

Preserve and improve the attraction of Kobe's landscapes by developing 15 sites (scenic view-points) where fascinating townscapes can be enjoyed.

Increase tourism to Kobe by making use of tourism resources and promoting activities to attract international conferences and exhibitions; increase the number of foreign tourists from the current 440,000 to 1 million. Further enhance the attractiveness of the urban center and waterfront through major renovation of the Sannomiya Station area and redevelopment of the Shinko Pier No.1 and Meriken Park areas.

More widely publicize the areas centering around the Hyogo Canal, making use of the City's historic resources and industrial landscapes.



### Introduction to Kobe City Administrative and Fiscal Reform Plan 2015

### Kobe's Administrative and Fiscal Reforms

The administrative and fiscal reforms are important tasks that will sustain the development of Kobe into the future. This section presents the progress of reform thus far, challenges to be addressed in the future, and the five objectives set under the Kobe City Administrative and Fiscal Reform Plan 2015.

### What has been accomplished so far?

After Kobe City suffered severe damage from the Great Hanshin-Awaji Earthquake, the subsequent restoration and reconstruction required a vast amount of money, plunging the City into a financial crisis. Even in this situation, however, immediately after the earthquake Kobe launched administrative and fiscal reforms based on concrete plans, in order to fulfill the government's mission of protecting residents' livelihoods, security and safety. Thus far, Kobe has reduced the total fixed number of city employees by about 5,500, and the outstanding balance of city bonds by about ¥600 billion since fiscal 2004. Moreover, the City has checked and overhauled all administrative operations, and actively used private sector skills, so as to implement efficient and effective management. Meanwhile, Kobe has worked to secure new financial resources by such means as marketing naming rights (the rights to name sports facilities etc.). These administrative and fiscal reforms have produced financial resources of approximately ¥290 billion, enabling Kobe to grow out of the financial crisis.

27

#### Introduction to Kobe City Administrative and Fiscal Reform Plan 2015

### Improved Resident Services Resulting from Administrative and Fiscal Reforms

The funds generated as a result of administrative and fiscal reforms have been used not only to maintain resident services, but also to improve various other services. For example, Kobe has increased the capacity of child day nurseries and special elderly nursing homes, and has made elementary/junior high school buildings earthquake-resistant. At the same time, to address the recent economic slowdown, Kobe has placed top priority on securing employment, which forms the foundation for residents' livelihoods, and on providing support for small and midisze businesses, which sustain the City's economy. Other efforts include the extension of ward office windows' service hours and the opening of the General Call Center, where the answers to various questions from residents are just a phone call away.



### Increase the capacity of child day nurseries The number of children that day

nurseries can accept was increased, so that fathers and mothers raising children can work in peace of mind.

FY2003 FY2010 (budget) 18,860 22,227

#### Augment the earthquake-resistance of elementary/junior high schools

To increase the disaster-preparedness of schools, more elementary/junior high school buildings were made earthquake-resistant.

FY2003 FY2010 (budget) 39% 92%

### Increase the capacity of special elderly nursing homes

22

The capacity of special elderly nursing homes was extended, to meet the demands of the super-aging society.

FY2003 FY2010 (budget) 4,135 4,938

#### Improve medical services for children

The hospitalization costs for children are now fully subsidized up to graduation from junior high school. Also, the Kobe Children's Primary Emergency Medical Center was opened.

### Introduction to Kobe City Administrative and Fiscal Reform Plan 2015

### Introduction to Kobe City Administrative and Fiscal Reform Plan 2015

### Administrative and Fiscal Reforms in the Future

Times are changing so rapidly as to possibly diminish the effects of our reform efforts. Now we are facing such issues as the population decrease, declining birthrate, super-aging population, progress of globalization, and the uncertainty of the Japanese economy. Given these factors, the climate surrounding local governments is expected to become increasingly severe. Kobe is no exception; the future prospects for city tax revenues and local tax allocation are uncertain, and social security costs and medical expenditures will surely continue to increase. By FY2015, it is estimated that the general account budget deficit per fiscal year, and its cumulative total, will be approximately ¥180 billion and ¥610 billion, respectively.

#### Nevertheless!

Yet, no matter how severe the circumstances, the government must continue to provide residents with truly necessary services in a reliable and stable manner, and must steadily carry out programs to underpin the future Kobe development programs set out in the Fifth Kobe City Master Plan.

### Therefore!

We have formulated Kobe City Administrative and Fiscal Reform Plan 2015.

This is a new plan for administrative and fiscal reforms covering a period of five years, starting from FY2011. Henceforth, Kobe City will implement specific programs on the basis of this Plan.

At the same time,

29

We will promote the decentralization of power to local governments. thereby publicizing the need to clarify the roles of the national, prefectural and municipal governments, and to ensure the equitable allocation of tax resources.



## Five Objectives for FY2011 – FY2015

Kobe City Administrative and Fiscal Reform Plan 2015

#### Make effective use of the City's various assets, including facilities, equipment and human resources.

We will review and improve business procedures, to make effective use of a limited number of staff members. We will also carry out proper maintenance of City facilities and equipment, so as to prolong their service life and reuse them for other purposes. Reform management of City-related enterprises and

### Further review and optimize the City's operations

Kobe will promote the use of private sector skills for services that have thus far been carried out by the City. We will also reorganize day nurseries, kindergartens, schools and overseas offices, for more effective and efficient management.

#### Review the City's management from residents' perspectives, to realize a transparent government

Kobe City will drastically review the level of the City's involvement and subsidies, with the goal of abolishing 10 or more extragovernmental organizations and reducing by 30% the number of city officials constant review, based on the PDCA cycle.

#### Realize a compact and lively municipal office

dispatched to these organizations.

organizations

The total fixed number of city employees will be reduced by about 1,600 persons, which is equivalent to about 10% of the FY2010 figure of 16,164. We will enhance the motivation of city employees, so as to realize a municipal office staffed with members who, though fewer in number, are greater in vitality

While properly understanding the needs of residents. Kobe City will provide them with information in easy-to-understand form. The progress of city projects will be under 30

