

Kobe City Covid-19 Testing Call Center for Foreign Nationals

This call center is for foreign nationals who have stayed in Japan for less than 5 years and have concerns about being infected with the novel coronavirus. Consultations will be conducted with an interpreter joining the call.

078-322-6134 (Hours 9:00 am – 5:00 pm)

Multilingual support:

English, Mandarin Chinese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepalese, Portuguese, Spanish, French, German, Italian, Russian, Malay, Burmese, Khmer, Mongolian, Sinhala, Hindi, Bengali

After the consultation:

- If you came into close contact with a person who has or is suspected of having Covid-19, the call center staff will provide instructions for getting a free PCR test.
- If you have a fever, coughing, or other Covid-like symptoms, the call center staff will give you a referral for an examination at a medical institution, coordinated by Kobe City. The initial visit fee and interpreter fee for this examination will be free. Please bring your health insurance card with you on the day of the examination.

***Only medical examinations that have been referred by this call center are free.**