

Welcome to Kobe



If you have any questions, please contact:

Kobe International Community Center (KICC)

Tel. 078-742-8721

Established by the Kobe City Government, the KICC offers:

- Everyday life advice in seven languages, including English
- Japanese language and culture classes
- Volunteer interpreting services(reservation required)



○ Procedures at the Ward Office

□ Resident Registration(住民登録, jūmin-tōroku)[Mandatory]

If you have a Residence Card, you should register as a resident of the city, town or village to which you moved. Unless you do this, you cannot receive health insurance, childcare allowance and other municipal services. **Please make sure to carry out all necessary procedures at the Ward Office when moving out as well.**



Resident Registration

□ Resident Certificate(住民票, jūminhyō)[Issued upon Request]

This document serves as proof of the registered resident's name, sex, date of birth, address, etc. It can be issued at the Ward Office for a fee. You may be requested to provide a Resident Certificate when signing a cellphone contract or opening a bank account.

Required Documents: Residence Card or Passport



Resident Certificate Application

□ Health Insurance(健康保険, kenkō-hoken)[Mandatory]

If you have a Residence Card, **you must enroll in one of the health insurance systems**, explained in the chart below. Enrolling in a health insurance system and paying your premiums ensures that in case of an injury or illness you will be able to receive medical treatment for only a fraction of the cost.



National Health Insurance

□ Pension(年金, nenkin)[Mandatory]

If you are between 20 and 60 years old and have a Residence Card, **you must enroll in the Pension System** according to the chart provided below. Enrolling in the Pension System and paying your premiums ensures that you will receive pension payments after retirement, in case of a disability due to injury or illness, or after the death of the family breadwinner. Additionally, you may be eligible for an exemption from paying the pension premiums, so be sure to seek advice in this regard.



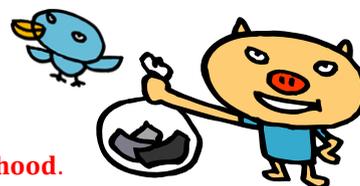
National Pension

Types of Health Insurance and Pension

Health Insurance	National Health Insurance	Company Health Insurance	Latter-Stage Elderly Health Insurance
Pension Type	National Pension	Welfare Pension	—
Eligibility Criteria	Self-employed, students, unemployed, etc.	Company employees and their families	People aged 75 years and older
Where to seek advice	Social Insurance and Medical Expenses Division of your local Ward Office	Your company	Social Insurance and Medical Expenses Division of your local Ward Office
Documents Required to Apply	Residence Card, Passport, Student ID Card (if applicable)	Please refer to the person in charge at your company	Residence Card
Application Period	Within 14 days of moving		Within 14 days of moving



Employee's Pension Insurance and Employee's Health Insurance



○Garbage and Recyclable Waste Disposal Rules

□Garbage collection days and disposal locations are decided by the neighborhood.

You can only use a certain garbage disposal location. If you do not know where to find it, try asking your neighbors or the management company in charge of your house. For garbage collection days, please refer to the garbage sorting application. (Please do not forget to choose your neighborhood in the app.)



Garbage Sorting App

□On garbage collection days, please take your garbage out between 5:00 and 8:00 A.M.

If you leave it at the disposal location the previous evening, cats, crows or boars might tear the trash bags and scatter their contents.



Sorting Garbage and Recyclable Waste

□Please sort your garbage and throw it out in designated trash bags (excl. bulky items).

Designated trash bags are sold in supermarkets, convenience and hardware stores, etc.

For instance, you should sort the garbage like this:



○Disaster Prevention

□What to do...

□In case of an earthquake(地震, jishin) or tsunami(津波, tsunami)

Japan experiences more earthquakes than any other country in the world. If the ground starts shaking, do not run outside. Instead, stay calm and make sure to protect your body by hiding under a table, etc. If there is a tsunami, run to higher ground.



□In case of heavy rain(大雨, oame) or a typhoon(台風, taifu)

Heavy rains and typhoons are quite frequent in Japan from June to October. When needed, seek shelter in a safe location or stay indoors, in a safe part of the building.



Disaster Preparedness Brochure

□Getting Information

□Hyogo Emergency Net (Service available in 12 languages)

This service distributes information provided by the prefectural and municipal governments about earthquakes, typhoons and other disasters.



(iOS)



(Android)

□Disaster Prevention Smartphone App "SONAE to U?" (EN, CN, KR)

Using this app, you can check the location of evacuation shelters and the natural disaster risk level of various locations. The app also features a hazard map. If there is an evacuation alert, please proceed to a nearby evacuation shelter.



(iOS)



(Android)